

RESERVATION TERMS AND CONDITIONS – WIND CREEK CHICAGO

- You must be at least 21 years of age to check-in and register for a room.
- A valid credit card is required to secure your reservation only and will not be charged until check-in.
- A valid government issued photo ID or Passport is required upon check-in.
- All reservations must have the first and last name of all guests registered to the room.
- Max of 2 guests per king room and 4 guests per double room.
- Preferred room type is on a request basis only. Actual room type assigned at check-in.
- When using your credit card to check-in, the entire stay's room and tax will be secured unless otherwise stated in your group contract. Additionally, a minimum incidental authorization of \$100 (\$100 for open charging privileges per night) will also be secured. Authorized funds not utilized will be released upon check-out or within 24 – 48 hours. Cash may not be used for Incidental payment, but Cash can be used to pay all or any part of the bill upon departure. Authorization holds may take up to 30 business days to be released depending on your banking institution.
- When using your debit card to check-in, the entire stay's room and tax charges will be charged immediately unless otherwise stated in your group contract. Additionally, a minimum incidental charge of \$100 (\$100 for open charging privileges per night) will also be charged immediately. Any charges not utilized will be credited back to your debit card upon check-out. Credited funds may take up to 30 business days to be refunded to your account.
- If you wish to use Comp Dollars towards your final bill, you must check out at the front desk unless charges were previously settled by a Casino Host.
- Check-in time is 4:00pm. Check-out time is 11:00am. Any reservation not checked-in by 11:00pm without prior approval may be cancelled.
- Valet is available for hotel guests at a rate of \$25 per 24 hours which includes in/out privileges.
- Cancellation of and/or amendments to your reservation must be made by 4pm day prior to arrival.
- Cancellations of and/or amendments to your reservation after 4pm day prior to arrival are subject to a cancellation fee of one night's room charge (inclusive of any applicable tax).
- In the event of no-show, a fee of one night's room charge (inclusive of any applicable tax) will be incurred and assessed to your credit card provided at the time of reservation.
- For reservations for groups of 10 rooms and above, please call 866-946-3361.
- In cases of complimentary room stays, the player who receives the offer must be present at time of Check in.
- In proceeding with the reservation, you further agree to allow the Hotel or any of its related corporations to send you information on upcoming events and promotions; and or related information via email to the email address provided.
- You may unsubscribe to any such email at anytime upon receipt of said email.
- Exhibiting and/or sale of goods, products or services are not permitted in guest rooms.
- Non-confirmed rates are subject to change without notice.
- If booking this room as a gift for another guest, you must call 866-946-3361 to complete this reservation. Gift reservations cannot be booked online.
- We are a non-smoking Hotel and use in-room technology to detect such occurrence. Any violations will incur a fee or possible removal from property.



WIND CREEK®
CHICAGO SOUTHLAND